

# Certificate of Warranty

In purchasing from Ashley-Edison, you are investing in a standard of Quality which fulfils the highest of requirements.

As a sign of our trust in this Quality, we are pleased to be able to offer you truly market leading warranty protection - as covered by the provisions in this Certificate of Warranty.

## The Warranty

Subject to the limitations set out in this document, Ashley-Edison warrants that the products will correspond with their specification at the time of despatch and will be free from defects in material and workmanship for:

### Our Standard Product Range Warranties

**SES / PCS** - Single & Three Phase Indoor Voltage Stabilisers & Power Conditioners **3 Years**  
(36 Months)

**MVSI / IVSI** - Three Phase Indoor Industrial Voltage Stabilisers **2 Years**  
(24 Months)

**CVC / CVCL** - Single & Three Phase Indoor Constant Voltage Compensators **3 Years**  
(36 Months)

**VS1 / VS3 / VSL3** - Three Phase Indoor Automatic Voltage Optimisers **3 Years**  
(36 Months)

**OSES / OPSC** - Single & Three Phase Outdoor Voltage Stabilisers & Power Conditioners **2 Years**  
(24 Months)

**OMVSI** - Three Phase Outdoor Industrial Voltage Stabilisers **2 Years**  
(24 Months)

**OCVC / OCVCCL** - Single & Three Phase Outdoor Constant Voltage Compensators **2 Years**  
(24 Months)

**OVS1 / OVS3 / OVSL3** - Three Phase Outdoor Automatic Voltage Optimisers **2 Years**  
(24 Months)

**AE / AEM / MVIT** - Manual & Motorised Variable Transformers **1 Year**  
(12 Months)



## Limitations of Warranty

This warranty is given subject to the following conditions:-

- Ashley Edison shall not be under liability in respect of any defect in the products arising from any drawing, design or specification supplied by the customer.
- We shall be under no liability in respect of any defect arising from fair wear and tear, willful damage, negligence, abnormal working conditions, failure to follow our instructions (whether oral or in writing), misuse or alteration or repair of the products without our approval.
- We shall be under no liability under the warranty (or any other warranty, condition or guarantee) if the total price for the products has not been paid by the due date for payment.
- The stated warranty does not extend to parts, materials or equipment not manufactured by us, in respect of which the customer shall only be entitled to the benefit of any such warranty or guarantee as is given by the manufacturer to us.
- Subject as expressly provided in our standard conditions and terms of sale and except where the products are sold to a person dealing as a consumer (within the meaning of the Unfair Contract Terms Act 1977), all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permitted by law.
- Where the products are sold under a consumer transaction (as defined by the Consumer Transactions (Restrictions on Statements) Order 1976) the statutory rights of the customer are not affected by these Conditions.
- Any claim by the customer which is based on any defect in the quality or condition of the products or their failure to correspond with specification shall (whether or not delivery is refused by the customer) be notified to us within 4 days from the date of delivery or (where the defect or failure was not apparent on reasonable inspection) within a reasonable time after discovery of the defect or failure. If delivery is not refused, and the customer does not notify us accordingly, customer shall not be entitled to reject the products and we shall have no liability for such defect or failure, and the customer shall be bound to pay the price as if the products have been delivered in accordance with the Contract.
- Where any valid claim in respect of any of the products which is based on any defect in the quality or condition of the products or their failure to meet specification is notified to us in accordance with these Conditions, we shall be entitled to repair or modify all defective products free of charge provided that the products are returned to our works carriage paid. If the customer does not wish to return the goods, they will be repaired free of charge at the customer's nominated premises provided that the customer reimburses us for travelling expenses, time and out of pocket expenses. Ashley-Edison shall be entitled, at its sole discretion, to replace the products free of charge or, refund to the customer the price of the products (or a proportionate part of the price), but we shall have no further liability to the customer.
- Except in respect of death or personal injury caused by our negligence, Ashley-Edison shall not be liable to the customer by reason of any representation, of any implied warranty, condition or other term, or any duty at common law, or under the express terms of the Contract, for any consequential loss or damage (whether for loss of profit or otherwise) costs, expenses or other claims for consequential compensation whatsoever (and whether caused by the negligence of Ashley Edison, its employees or agents or otherwise) which arise out of or in connection with the supply of the products or other use or resale by the customer, except as expressly provided in our standard conditions of sale.
- Ashley Edison shall not be liable to the customer or be deemed to be in breach of the Contract by reason of any delay in performing, or any failure to perform, any of our obligations in relation to the products, if the delay or failure was due to any cause beyond our reasonable control. Without prejudice to the generality of the foregoing, the following shall be regarded as causes beyond our reasonable control.
  - Act of God, explosion, flood, tempest, fire or accident;
  - War or threat of war, sabotage, insurrection, civil disturbance or requisition;
  - Acts, restrictions, regulations, bye-laws, prohibitions or measures of any kind on the part of any governmental, parliamentary or local authority;
  - Import or export regulations or embargoes;
  - Strikes, lock-outs or other industrial actions or trade disputes (whether involving employees of Ashley-Edison or of a third party);
  - Difficulties in obtaining raw materials, labour, fuel, parts or machinery;

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### Our Standard Product Range Warranties

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**3 Years**  
(36 Months)

**OPEN / OPCEN** - Single & Three Phase Outdoor Voltage Stabilisers & Power Conditioners

**2 Years**  
(24 Months)

**PEN / PCEN** - Single & Three Phase Indoor Voltage Stabilisers & Power Conditioners

**3 Years**  
(36 Months)

**OCVC** - Single & Three Phase Outdoor Constant Voltage Compensators

**2 Years**  
(24 Months)

**CVC** - Single & Three Phase Indoor Constant Voltage Compensators

**3 Years**  
(36 Months)

**MVSI / IVSI** - Three Phase Indoor Voltage Stabilisers & Power Conditioners

**1 Year**  
(12 Months)

**OSSES / OPCSS** - Single & Three Phase Outdoor Voltage Stabilisers & Power Conditioners

**2 Years**  
(24 Months)

**AE & AEM** - Manual & Motorised Variable Transformers

**1 Year**  
(12 Months)



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- We shall be under no liability in respect of any defect arising from fair wear and tear, willful damage, negligence, abnormal working conditions, failure to follow our instructions (whether oral or in writing), misuse or alteration or repair of the products without our approval.
- We shall be under no liability under the warranty (or any other warranty, condition or guarantee) if the total price for the products has not been paid by the due date for payment.
- The stated warranty does not extend to parts, materials or equipment not manufactured by us, in respect of which the customer shall only be entitled to the benefit of any such warranty or guarantee as is given by the manufacturer to us.
- Subject as expressly provided in our standard conditions and terms of sale and except where the products are sold to a person dealing as a consumer (within the meaning of the Unfair Contract Terms Act 1977), all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permitted by law.
- Where the products are sold under a consumer transaction (as defined by the Consumer Transactions (Restrictions on Statements) Order 1976) the statutory rights of the customer are not affected by these Conditions.
- Any claim by the customer which is based on any defect in the quality or condition of the products or their failure to correspond with specification shall (whether or not delivery is refused by the customer) be notified to us within 4 days from the date of delivery or (where the defect or failure was not apparent on reasonable inspection) within a reasonable time after discovery of the defect or failure. If delivery is not refused, and the customer does not notify us accordingly, customer shall not be entitled to reject the products and we shall have no liability for such defect or failure, and the customer shall be bound to pay the price as if the products have been delivered in accordance with the Contract.
- Where any valid claim in respect of any of the products which is based on any defect in the quality or condition of the products or their failure to meet specification is notified to us in accordance with these Conditions, we shall be entitled to repair or modify all defective products free of charge provided that the products are returned to our works carriage paid. If the customer does not wish to return the goods, they will be repaired free of charge at the customer's nominated premises provided that the customer reimburses us for travelling expenses, time and out of pocket expenses. Ashley-Edison shall be entitled, at its sole discretion, to replace the products free of charge or, refund to the customer the price of the products (or a proportionate part of the price), but we shall have no further liability to the customer.
- Except in respect of death or personal injury caused by our negligence, Ashley-Edison shall not be liable to the customer by reason of any representation, of any implied warranty, condition or other term, or any duty at common law, or under the express terms of the Contract, for any consequential loss or damage (whether for loss of profit or otherwise) costs, expenses or other claims for consequential compensation whatsoever (and whether caused by the negligence of Ashley Edison, its employees or agents or otherwise) which arise out of or in connection with the supply of the products or other use or resale by the customer, except as expressly provided in our standard conditions of sale.
- Ashley Edison shall not be liable to the customer or be deemed to be in breach of the Contract by reason of any delay in performing, or any failure to perform, any of our obligations in relation to the products, if the delay or failure was due to any cause beyond our reasonable control. Without prejudice to the generality